

VAUXHALL  **Star**[®]

*DRIVING WILL
NEVER BE
THE SAME.*

MOTORING RE-IMAGINED

OnStar. Your personal
on board assistant.





Your personal on board assistant – this is OnStar.

Many car brands talk about innovation as soon as they improve their cup holders but this **innovative system**, now available on selected models¹, is revolutionary: 24/7, 365 days a year, Vauxhall OnStar puts you in touch with a trained advisor, not a machine.

With OnStar you have access to a host of innovations, from **Vehicle Diagnostics** and **Smartphone Function** to a fully integrated **4G Wi-Fi Hotspot**.² In the event of an accident, Vauxhall OnStar even **automatically calls for help**, for an incomparable feeling of safety.



¹The OnStar Services require activation and are subject to mobile network coverage and availability. Wi-Fi Hotspot service requires account with nominated network operator. ²4G is subject to mobile network coverage and availability. Charges apply after the free trial period. The OnStar subscription packages could be different from the services included in the free trial package. Check www.vauxhall.co.uk/onstar for terms and conditions, details of availability, coverage and charges.



What OnStar can do for you.



Automatic Crash Response

In the event of a crash, built-in vehicle sensors automatically alert an OnStar advisor, who will be immediately connected to your car. The advisor will assess the situation and if needed notify the emergency services and provide them with your exact GPS location¹.



4G Wi-Fi Hotspot

Your car is online! The extra-powerful OnStar roof antenna gives you a stable and quick Internet connection and creates a 4G Wi-Fi Hotspot for up to seven devices¹.



Smartphone App

At the touch of a button, remotely lock/unlock your doors, check your oil life or sound the horn and flash the lights¹.



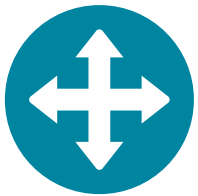
Stolen Vehicle Assistance

If someone steals your car, call our OnStar advisors and give them the reference number the police gave you. The advisor will then provide the police with the location and prevent your car from being restarted so it can be recovered¹.



Vehicle Diagnostics

Whenever you want you can ask OnStar to remotely check some of the key systems of your car like engine, transmission, emissions or airbags. If you wish, OnStar can also send you a monthly e-mail with this key data¹.



Destination Download

Searching for an alternative route, a restaurant, a petrol station or anywhere else you might need? Just press the Service Button! Our advisors will provide you with the address. They can automatically download the location to your Vauxhall's navigation system^{1,2}.



Privacy

YOU are in control of what OnStar can and cannot do! Press and hold the Privacy Button for approximately five seconds to mask your car's location at any time. If you change your mind, you can press the Privacy Button again for approximately five seconds to reveal your location. Only in emergencies³ can OnStar override this.

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²This features is not available for VIVA, ADAM or Corsa models. An embedded Vauxhall navigation unit and map data are requirements for this service.

³In events such as a crash or if your vehicle is stolen.



How do I call OnStar?

The OnStar Buttons in your car

To contact OnStar, press one of three buttons:

- The blue **Service Button** puts you through to an OnStar advisor – and whichever service you need
- In an emergency, press the red **SOS Button** for immediate help. It gives you a priority line to an OnStar advisor who will take the action required to get support to your side
- If you'd prefer not to let us know where you are, press and hold the black **Privacy Button** for approximately five seconds. This prevents OnStar locating your vehicle, except in an emergency, for example, if you're involved in an accident or someone steals your car

The Smartphone App¹

With the state-of-the-art Smartphone App, you can:

- Contact OnStar from anywhere
- Remotely lock or unlock your car
- Locate your car online
- Sound the horn and flash the lights when you're close to finding your car
- Quickly download destinations to your Vauxhall's navigation unit²

A direct call

Whether it's help or information you need, simply call OnStar.

- A trained advisor will take your call round the clock
- If you've lost your car keys or aren't sure if you locked the doors, the OnStar Service Centre is there to help out
- You can call OnStar nearly anywhere in Europe. Of course, we'll answer in your chosen language

¹Some features may not be available for certain car lines or trim levels or from launch. Please check www.vauxhall.co.uk/onstar for a current overview of potential restrictions.

²This feature is not available for VIVA, ADAM or Corsa models. An embedded Vauxhall navigation unit and map data are requirements for this service.



In an emergency, we're there by your side.

When you're faced with an emergency, there's no time to lose. That's when OnStar¹ really proves its worth. If you're involved in a crash and can't call for help, it reacts automatically so that you aren't left to cope on your own.

- **Automatic Crash Response** activates the moment your airbag inflates
- The system simultaneously opens a **direct line** to a specially trained OnStar advisor who will talk to you in your chosen language via the hands-free speakerphone, even if the incident happens abroad
- At the same time, OnStar **relays your essential vehicle status data** to the Service Centre, including your exact location, direction of travel, and which crash sensors have been activated
- Depending on your situation the OnStar advisor will notify the **emergency services immediately** to set off to the site of the accident if need be

In the event of a **medical emergency** affecting you or your passengers, you can opt to contact OnStar yourself.

- Simply press the **SOS Button** for a direct line to a service advisor
- Depending on what help you need, the advisor sends details of your exact location to the relevant **emergency services**, who will immediately come to your aid

In the event of a **breakdown**, OnStar is there, too.

- If you break down in a remote area or can only get a faint signal on your phone, press the **Blue Service Button** to talk to an OnStar advisor
- The advisor will record your problem and support you in getting help. If your car is within the Vauxhall Roadside Assistance coverage period, OnStar will connect you to dispatch a professional breakdown recovery team to your location

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4G Wi-Fi Hotspot.¹ Your car is online.

Broadband hotspots are part of our lives – so it's about time we had hotspots in cars. You'll be amazed what a difference powerful 4G Wi-Fi¹ makes, especially when the whole family's on board. Your kids will love it, but you'll love it more.

- Enjoy all the benefits of **fast and stable Internet access** on board
- Smartphones, laptops, tablets and more – the 4G Wi-Fi Hotspot¹ supports up to **seven devices**
- The **extra-powerful OnStar roof antenna**¹ provides a fast and stable connection to high-speed Internet services

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The Smartphone Function. Remote control for your car.

How far can I go before it's time to fill up? What about tyre pressures? And where on earth did I park the car? The **OnStar Smartphone Function**¹ gives you the answers before you step out of your front door. It includes an app that puts the convenience back into driving – and makes it more fun, too.

- The app clearly lays out **key diagnostics information** like tyre pressures and your fuel level or oil life – at the touch of a button, anytime, anywhere
- You can **lock and unlock the doors** remotely and check your car's OK
- Or **locate** your vehicle online if you can't remember where you last parked
- Once you're close to your car, **flash the lights and sound the horn** to make it easier to find
- Choose a **destination address** on your smartphone and send it to your Vauxhall's navigation unit²

If you forget your smartphone or lock yourself out of your car, just call **OnStar**. Once the advisor has checked your **security PIN**, they'll locate your car and unlock it remotely.

¹Some features may not be available for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for a current overview of potential restrictions.

²This features is not available for VIVA, ADAM or Corsa models. An embedded Vauxhall navigation unit and map data are requirements for this service.



Stolen Vehicle Assistance. We'll help get it back.

If your car's not where you parked it, the chances are it's been stolen. With OnStar¹, you can find out for sure. If it really has fallen into the wrong hands, we're ideally equipped to help you get it back – because OnStar works closely with the local police.

- Once you **report the theft to the police**, your OnStar advisor can use the **report number** the police give you to launch the search for your car
- OnStar provides the police with your **Vauxhall's location** so that it can be found
- The advisor will also remotely **block the ignition** to prevent the car from being restarted so it can be recovered by the police

¹Some features may not be available for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for a current overview of potential restrictions.





Vehicle Diagnostics. Check-up on demand.

No more peering under the bonnet to check on your engine – if you're not sure how your car's doing, just ask OnStar. Systematic Vehicle Diagnostics¹ keep you up-to-date with the health of your car's key data, so you can react in time and avoid unexpected repairs.

- At your request, OnStar will send you a **monthly e-mail** that helps keep an eye on your car. The e-mail lists vital data such as the oil life, tyre pressures and the health of some of the key systems
- If you see a warning light in the fascia, simply press the **Blue Service Button**. Your advisor will **remotely check some of the key systems of your car** like engine, transmission, emissions or airbags – and tell you if you need a technician
- If you do, your advisor will send the address of the nearest Vauxhall retailer to your Vauxhall's navigation unit²

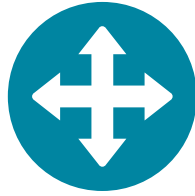
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² This feature is not available for VIVA, ADAM or Corsa models. An embedded Vauxhall navigation unit and map data are requirements for this service.









Destination Download. Way to go.

Searching for an alternative route, a restaurant, a petrol station or anywhere else you might need? Just press the Blue Service Button! Our advisors will provide you with the address. They can automatically download the location to your Vauxhall's navigation unit¹.

- Use the **Blue Service Button** to contact your OnStar advisor. They will locate your destination and **send the address to your Vauxhall's navigation unit**
- Destination Download saves you time and calms your nerves. For example, it makes it easy to **switch destination en route**

¹This feature is not available for VIVA, ADAM or Corsa models. An embedded Vauxhall navigation unit and map data are requirements for this service.



Your privacy. Your call.

YOU are in control of what OnStar can and cannot do!

- Once you've registered and activated OnStar you can access every OnStar service¹. To ensure security, several services will ask for your PIN.
- Press and hold the Privacy Button for approximately five seconds to mask your car's location at any time. If you change your mind, press the Privacy Button again for approximately five seconds to reveal your location. Only in emergencies² can OnStar override this
- OnStar will never sell your information on. Your information will only be disclosed to OnStar and GM Holdings LLC (USA), its affiliate companies (e.g. Adam Opel AG and General Motors UK Limited), your selected/preferred retailers, companies involved in providing or carrying out the OnStar Services and, at your request, to other service companies

¹Some features may not be available for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for a current overview of potential restrictions.

²In events such as a crash or if your vehicle is stolen.





My Vauxhall

My Vauxhall included.

When you register for OnStar, you automatically qualify for membership of My Vauxhall.

My Vauxhall is your one-stop shop to manage everything to do with your Vauxhall – from your OnStar account to organising your vehicle's next service to rewards and exclusive offers. Everything is targeted to you and the Vauxhall you drive.

- Manage your Vauxhall – take care of your Vauxhall online, book a service
- Access your OnStar Services – get diagnostics reports, manage your subscription and more
- Exclusive offers – stay up to date on special offers, latest news and current events
- Retailer locator – find your nearest Vauxhall retailer

How can I get OnStar?

OnStar is available for virtually every new Vauxhall passenger car – as standard on selected trim levels, or as an option on the rest. In the first 12 months, you can test the OnStar Services, free of charge, after your registration. Even for your 4G Wi-Fi Hotspot you will get a free data trial period¹.

If you have decided to buy a car with OnStar, the rest is easy. Your retailer will ask you for a few details including a valid e-mail address to complete your OnStar pre-registration.

After that, you'll receive an e-mail invitation to activate your new account. Just click on the link in the e-mail and follow the activation instructions:

1. Choose a password and set security questions
2. Check and complete your car and personal details
3. Accept the OnStar and Wi-Fi terms and conditions
4. Set up your OnStar preferences

If you follow these easy steps, OnStar will be fully set up and ready for you, when you pick up your car! You can purchase 4G Wi-Fi Hotspot¹ data packages separately from the nominated network provider by following the instructions on www.vauxhall.co.uk/onstar. Charges apply after the free trial period.

You don't have an e-mail account? Don't worry! Your retailer can provide you with a paper form to fill in and sign when you order your OnStar equipped car. OnStar will be then set up and ready for you, when you pick up your car!

PS: Without an e-mail account, you won't be able to enjoy our Smartphone App features or the Vehicle Diagnostics monthly e-mail

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How do I get the Smartphone App?

All of the OnStar features are available in our My Vauxhall app. So to get all the OnStar mobile services, just download and install the My Vauxhall app from the Google Play Store for Android mobile devices or the App Store for Apple iOS devices.

‘Our philosophy is to engineer cars, which fit to people’s lives not the other way round. With OnStar we’re offering a state of the art connectivity system, helping drivers to feel calm and reassured. But what makes you really stop and think is that it has an actual person at its heart. A person that can respond with warmth, with feeling, tailored to the needs of the individual driver.’

**Rory Harvey,
Managing Director,
General Motors Limited
t/a Vauxhall Motors**

www.vauxhall.co.uk/onstar

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